



# nib Deadly Pathways Program

**Direct Employment Program with nib- Traineeships available with nib!**

**Would you like to join the nib team as a trainee? Do you have a passion for helping and empowering others? Then this program is for you!**

nib is currently looking to fulfil several Customer Care Consultant positions. As a Customer Care Consultant, you will provide efficient solutions to nib members, ensuring that products and services meet client needs.

Program opportunities:

- **12 nib Customer Care Consultant traineeship positions are available in the Newcastle area**
- **Complete accredited training as a Certificate III Business Administration (BSB30120) trainee with TAFE NSW**
- **Secure an interview date with nib**
- **Connect with nib staff and hear firsthand what it's like to work as part of the nib team**
- **Become a competitive job seeker by upskilling your interview techniques and creating a deadly resume**

If you are looking for a career in this industry and want support to employment, this is the program for you.

## PROGRAM DETAILS

**EOI REGISTRATION: FRIDAY 8 MARCH 2024- WEDNESDAY 24 APRIL 2024**

**LOCATION: TAFE NSW NEWCASTLE**  
266 Maitland Road, Tighes Hill, NSW 2297

**DURATION : 1 week**

**STUDY TYPE : Face-to -Face**

**START DATE: Monday 6 May 2024- Friday 10 May 2024**

**STUDY COMMITMENT:**

Attend the full week program  
8:30am-5:00pm each day

**PROGRAM FEE:**

- Fully Subsidised
- Lunch will be provided to the successful applicants.

**REGISTER YOUR EXPRESSION OF INTEREST BY 5PM**  
**WEDNESDAY 24 APRIL 2024**

Link <https://forms.office.com/r/aPmVF KmRvV>

QR Code Scan now

Scan QR here to register



RTO 90003. This document is correct at the time of printing: August 2023. \*Terms and conditions may apply.

### STAGE 1: Pre-screening for suitability

- Register your Expression of Interest by 5pm Wednesday 24 April

### STAGE 2: One Week Pre-Employment Program:

- We will be providing a one-week direct-employment program at TAFE NSW Newcastle on beautiful Awabakal Country.
- You will enrol to complete CSO1111: TAFE Statement in Aboriginal Engagement and Employment skills OR CSO2222 TAFE Statement in Youth Engagement Strategy
- You will be provided with all learning materials and meals while on campus.
- A mentor will be available to provide guidance in preparation to gaining employment, application process, interview preparation and resume writing.
- During the week you will experience 'Connecting with Country', and tour TAFE NSW Newcastle
- Those who complete the one-week program will secure an interview with nib for one of the 12 trainee positions.

### STAGE 3: Interviews with nib

- Support provided from TAFE NSW and nib teams.
- Certificate III Business Traineeship will commence June 2024.

### Entry Requirements:

- Be willing to undertake the pre-employment program as well as the Business Administration traineeship.
- Complete a Working with Childrens Check and/or National Police Check
- Meet the Smart and Skilled requirements:
  - you must be over 17 years of age and,
  - live or/work in NSW,
  - identify as Aboriginal and/or Torres Strait Islander.
  - Those who are Early School leavers must contact the AEEC to discuss suitability for this program.

### CONTACT US!

#### ABORIGINAL EDUCATION AND ENGAGEMENT COORDINATORS:

##### TAFE NSW Newcastle and Lake Macquarie :

EMMA MCDONALD  
0438 256 248

[Emma.mcdonald15@tafensw.edu.au](mailto:Emma.mcdonald15@tafensw.edu.au)

##### TAFE NSW Central Coast:

KEWERLEE WRIGHT  
0448 137 188

[Kewerlee.wirght@tafensw.edu.au](mailto:Kewerlee.wirght@tafensw.edu.au)

#### ABORIGINAL STUDENT SUPPORT OFFICER

##### TAFE NSW Newcastle and Lake Macquarie

JESSE SMITH  
0499 279 750

[Jesse.smith79@tafensw.edu.au](mailto:Jesse.smith79@tafensw.edu.au)

Date	Program
Monday 6 May 2024	TAFE NSW Newcastle <ul style="list-style-type: none"><li>• Meet and Greet at campus</li><li>• Connecting to Country</li><li>• Skills analysis</li></ul>
Tuesday 7 May 2024	TAFE NSW Newcastle <ul style="list-style-type: none"><li>• Yarn with nib– Who are we? What it's like to work at nib?</li><li>• Working on resume, job application, preparation for employment</li></ul>
Wednesday 8 May 2024	TAFE NSW Newcastle <ul style="list-style-type: none"><li>• Preparation for employment</li></ul>
Thursday 9 May 2024	nib site visit <ul style="list-style-type: none"><li>• Day in the life of a nib team member</li></ul>
Friday 10 May 2024	TAFE NSW Newcastle <ul style="list-style-type: none"><li>• Preparation for employment; submission of applications to nib</li><li>• Program graduation</li></ul>

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